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April 3, 2009

Dear Vic and Jimmy,

We at Harvey Building Products felt it was important to update you on our first five months as a Vision customer. In summary, from the start, our experience has been remarkable. Your design engineers are detailed, accurate and provided many suggestions on how best to run over extrusions. The first set of samples we received were delivered on time, and for the first time in our company's history, were approved that day!! Your inside sales staff is service oriented and willing to do anything we need. The product quality has been exceptional, which after all, is what the business is all about.

Please be assured that we anticipate substantially growing our business with Vision over the next year.

Thanks again for all your help and support.

A handwritten signature in cursive script that reads "Thomas F. Russell".

Thomas F Russell
Senior VP of Manufacturing
Harvey Building Products